# What you need to know before you book your party:

Cheeky Monkeys' Indoor Playland is so excited and privileged to be part of your celebration again!

Please read this carefully as our rules, rates and conditions of entry have changed, following strict Covid-19 Screening protocol and safety standard.

- We are required to commit to 50 patrons to the park for the time being.
- We will only be booking one Birthday party / Social bubble party or Private event every 2 hours for spacing and cleaning.
- All party packages are with 2 hours duration.
- We will be open also for Open play cessions at the same time of your party up to the maximum required capacity of 50 patrons.
- Private parties and events only will have an exclusive use of the facility and have to be discussed and booked with the Management.
- A 50% NON-REFUNDABLE DEPOSIT is required upon booking.
- Before arrival, please make sure all your guests coming have signed a waiver and Covid-19 Disclaimer. To avoid waiting time we ask every one to sign it off on-line before coming to the playground.
- Prior arrival all visitors must follow our Covid-19 screening protocol, sign a Waiver and Covid-19 Disclaimer. To avoid waiting time we ask every one to sign it off on line before coming. The Waiver and the Disclaimer forms are available for your review and signing in our website.
- All visitors must follow the playground General Rules
- No outside food or drinks allowed! (Exception is only baby formula)
- Upon arrival, if possible, to leave any belongings in your car (purse, jacket, etc.) You may bring with you your phone, car keys, credit/debit card, diaper bag.
- NON- SLIP socks are still mandatory for all visitors.
- No outside food or drinks allowed. \*We would allow birthday cakes only if they are nuts free and purchased from the following stores: Costco, Walmart, Zehrs, Sobeys.
- No third-party entertainers allowed (such as magicians, balloon twisters, face painters, mascots, characters, story tellers, etc.)
- No decoration allowed.
- No loot bags allowed.
- No gift opening allowed.
- No food or drink sharing.
- No alcohol and no drugs allowed in or near the facility.
- No smoking and no vaping in or near the facility.
- Prices, conditions, and availability are subject to change without notice.
- All prices are subject to HST.

# Cheeky Monkeys' Indoor Playland Party Information amid Covid-19

## 1. When you can come?

Your party time is two hours in duration. Please arrive fifteen minutes prior to your party time to get organized and start welcoming your guests.

### 2. When your guests can come?

The birthday party guests are allowed to come to the facility at the exact start of the event and leave the facility on time when the party time is over for spacing and disinfecting.

Unfortunately, at this time we can not offer any late check-outs.

#### 3. What is your responsibility?

- Cheeky Monkeys' Indoor Playland is not responsible for supervising the children any loss or injury that may occur. An Agreement and Liability Waiver and Covid-19 Disclaimer must be signed prior your party booking.
- List of your guest's personal information has to be provided upon your arrival (such as: name of the child guest, name and phone number of the parent or guardian, is the parent staying and is the child with any allergy or medical condition, we should be aware of).
- As the parent or guardian supervising the party, you are responsible for all of your guests.
- Child(ren) with any medical conditions CAN NOT be dropped off and a supervising parent/guardian must stay on site.
- To ensure all children will wash their hands and frequently sanitize them using the sanitizing stations throughout the playground.
- To make sure the food and drinks are to be taken only inside the assigned party room.
- The parent must watch the children not to take any food or drinks outside the party room and have nothing in their mouth or hands when they go to play due to a choking hazard;
- To ensure the children are not to share any food or drinks.
- To ensure all guests follow the safety rules.
- To report to the staff on duty if any issues.

#### 4. Upon arrival.

- Please wait outside of the facility, and one of our staff members will welcome you and have you entered the facility when it is safe and ensure that all policies are being followed.
- Please, if possible, leave your belongings in your car (purse, back pack, jackets, toys, etc.) You may bring with you your phone, car keys, credit/debit card and diaper bag.
- You and everyone coming for your party will be screened at the door upon entering the playground: temperature will be checked by our staff and Covid-19 protocol will be followed.

- Every guest visitor has to sign off a Waiver and Covid-19 Disclaimer, and fill out the required by the Health Officials COVID -19 questionnaire - our staff has the right to turn any guest away that is showing any symptoms.
- After you pass the screening you can remove your shoes, sanitize your hands and enter the park.
- NON-SLIP socks are still mandatory and NO outside food or drink permitted (except baby formula).
- All children and adults attending your party must be signed in and given a wristband. Everyone must sign-out with the supervising parent in charge and the front desk when leaving.
- A utility cart will be left in the waiting area for your guests to be able to drop off their gifts upon arrival. After everyone is checked-in, we will ask you to put all the collected gifts in your car. Reentering the playground, you will be asked to sanitize your hands again and our staff will sanitize the used cart.
- Please make you orders for food, drinks and snack upon entering.
- Cleaning of your party room will take place fifteen minutes prior to your party ending so we ask that the room be cleared out at this time.

#### 5. PARTY TIME! FUN AND HAPINES ARE NOT RESTRICTED! LET'S CELEBRATE SAFELY!

Please review the Covid-19 Screening protocol and our facility rules stated in our website <a href="https://www.cheekymonkeysplayland.ca">www.cheekymonkeysplayland.ca</a>

Thank-you for choosing Cheeky Monkeys' Indoor Playland as your party place and we look forward to seeing you soon!